



Direct Source

technology services and support

- project management
- fulfillment

- application development
- integration

- nationwide deployment/installation
- customized support

Consistent, high-quality implementation that fulfills your goals where needed – wireless, electronic transactions or customer interactive, all with no surprises.

DELIVERING THE RIGHT IMPLEMENTATION: YOURS

Direct Source allows you to innovate with proven results. Because we represent a wide range of manufacturers, we understand their strengths and can operate in an open environment that selects the best fit for you. And, because we develop software, and integrate and install hardware, we know what works.

DELIVERING THE RIGHT SERVICE AND TECHNOLOGY VALUE: EXPERIENCE

Direct Source has practical experience in a host of technologies:

- Wireless networks.
- Customer interactive solutions.
- Portable data terminals.
- Web-enabled store-level hardware and software.
- Electronic transactions.
- Voice-over IP.

FOCUSED ON THE RIGHT THINGS: DETAILS

Our project management model delivers services to get technology functioning quickly and generating return on investment results early, with minimal disruption. The process articulates your goals, specifications, critical requirements and challenges. Our experienced project managers dig into the details to deliver results that you can trust are done right, on time and in your best interest.

PROJECT MANAGEMENT

- Detail project plans and specifications.
- Implementation planning and ongoing management.
- Communication, risk mitigation and quality plans.
- Schedule management.
- Resource coordination.
- Project reporting.

CUSTOM APPLICATION DEVELOPMENT

At Direct Source, we develop the custom software required by our customers to solve their unique and critical requirements. This involves integration with existing legacy systems as well as new application development.

FULLFILLMENT SERVICES

Our fulfillment services orchestrate with the manufacturers and suppliers to ensure on-time delivery, in addition to the following:

- Hardware procurement.
- Purchase order and inventory management.
- Asset reporting.

INTEGRATION SERVICES

- Full-capability systems integration.
- Software and image-loading.
- Device configuration and personalization.
- System-testing.
- Device upgrade/refresh program needs.
- Custom-kitting and packaging.
- Customer-specific shipment coordination.
- OEM warranty repair management.

AIMED FOR THE RIGHT OUTCOME

Direct Source draws from a national network of technicians and directly manages each service with precise instruction, professional documentation and project specific technical support. Our tools, deployment methodology and processes leave little to chance. Our reputation is built on years of successful projects.

DEPLOYMENT SERVICES

- Wired and wireless networks.
- Installation, de-installation and upgrades of:
 - Servers, PCs and peripherals.
 - Electronic transaction solutions.
 - Hubs, switches and routers.
 - Mobile computing devices.
 - Kiosks.

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Direct Source

the direct source difference

As an independent representative of technology products and a full-service provider, Direct Source is a valuable resource for any community.



■ UNBIASED EXPERTISE

permits an open-systems approach integrating individual products to produce the ideal fit.

■ TECHNICAL INTELLIGENCE

drawn from more than a decade of technology experience, helps your business reach ahead without leaving behind current infrastructure investments.

■ FUTURE-PROOFING

delivered in long-term functionality along with built-in capability for future upgrades, modification and migration.

■ ALIGNED

to specifically reflect each client's persona through business, process, philosophy and expectations.

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